

Warranty and guarantee

effective: Januar 2018

General Warranty Conditions of Coboc GmbH & Co. KG for consumers/end customers (referred to as the "Customer" in the following)

The tips in the operating instructions should be observed to ensure years of durability and riding pleasure. Following the instructions is the precondition for the validity of the following manufacturer's warranty and guarantee conditions. Online registration at www.coboc.biz/garantie within 14 days of purchasing the bike is another precondition for the validity of the following manufacturer's warranty.

Claims for defects against the contractual partner of Coboc GmbH & Co. KG remain unaffected.

Under the manufacturer's warranty, Coboc GmbH & Co. KG also guarantees the complete functionality

Coboc frame	5-year warranty
Motor and motor control system	2-year warranty
Rechargeable battery pack (defective at a capacity loss > 40%)	2-year warranty, max. 1000 charging cycles
Charger	1-year warranty

In connection with a warranty-covered service, Coboc GmbH & Co. KG reserves the right to deliver or install other, but equivalent goods when replacing components. With respect to used goods, Coboc GmbH & Co. KG reserves the right to deliver or install parts in accordance with the age of the replaced part.

The term for warranty claims begins with the date of purchase or delivery to the Customer. The performance of warranty-covered services by Coboc GmbH & Co. KG does not signify an extension or recommencement of the warranty period. The warranty is only valid for the first owner upon presentation of the original purchase receipt.

To claim warranty rights, the product in question must be brought back to a qualified Coboc distribution partner or Coboc (Heidelberg, Germany). The Customer bears the shipping costs.

If structural changes are made to drive system components built into the frame or to the motor, or if changes are made to software, all warranty obligations of Coboc GmbH & Co KG will expire. This does not apply to the replacement of parts under warranty or software updates with the original Coboc firmware by qualified Coboc distribution partners.

This manufacturer's warranty does not cover display bikes, test bikes and products that were already used or subjected to wear in similar ways prior to purchase by the Customer.

We assume no warranty for defects resulting from improper storage. In particular, we point out that the charge level of the lithium-ion rechargeable batteries in our e-bikes must be regularly checked and the rechargeable batteries may need to be recharged. Details on this subject can be found in the operating instructions.

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ride electric.

www.coboc.biz